

# THE BIG LIFE COURSE



## Terms & Conditions

These are the Terms and Conditions on which The Big Life Course is provided, including the obligations on those who purchase and/or consume them, and the provider's disclaimer. In these Terms and Conditions:

- i. The Big Life Course ("TBLC") means any and all products and services provided via TheBigLifeCourse.com and @TheBigLifeCourse.com email addresses, and persons.
- ii. The Big Life Course Service Provider ("TBLC-SP") means the organisation that provides The Big Life Course products and services.
- iii. TBLC Event(s) means any session, workshop, training, forum, organised by TBLC-SP, whether or not part of any larger course, together with any associated materials, including any preview and review video, audio and digital content.
- iv. An Agent means any employee, partner, supplier or sub-contractor of TBLC-SP, who interfaces directly or indirectly with any Customer.
- v. TBLC Content means any and all wordage, models and know-how, originated by TBLC and/or used by any of its Agents during any TBLC, except where in the public domain.
- vi. A Subscriber means any person or organisation who has paid for a TBLC product or service, whether on behalf of themselves or another person.
- vii. A Current Subscriber means any Subscriber where payment has been made for the current period, e.g. month.
- viii. A Guest means any person who has been invited to participated in one or more ad hoc TBLC product or service, with or without payment.
- ix. A Customer means any and every person who participates in any TBLC product or service, whether as a Member or as a Guest.

### Ethical Standards

1. TBLC Agents are expected to uphold the highest ethical standards throughout their work. Any Customer who is not happy with the practices of any TBLC Agent is invited to get in touch and TBLC will take appropriate steps.

### The Big Life Course Limited

Registered in England & Wales Registration 12676468

Registered Address: 1st Floor, The Syms Building, Bumpers Way, Bumpers Farm, Chippenham, SN14 6LH, United Kingdom

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## CONTINUED

2. Customers are expected to uphold high standards of behaviour in relation to other Customers and Agents, including behaving respectfully at all times, and to abide by the TBLC Code of Conduct. Any breach of the standards and code may result in their immediate ejection and ongoing exclusion from TBLC.

### Subscription

3. TBLC-SP may enable people and organisations to subscribe for access to a range of Events, and TBLC-SP may add to, modify or withdraw Courses at any time, while endeavouring to provide reasonable notice.
4. Customers may choose the Events that they attend and are under no obligation to attend any Event except where they have made a booking.

### Attendance

5. Customers are asked to notify TBLC of their proposed attendance at any and all Events, and are expected to arrive in advance of the start of each Event they wish to attend.
6. Attendance at TBLC-SP Events will usually be restricted to Customers. However, TBLC-SP, at its discretion, may make selected events open, e.g. to Customers' contacts and friends.
7. People with pre-existing mental conditions, should not participate in TBLC, and people who are undergoing therapy should not participate without the approval of their therapist.

### Disclaimer

8. TBLC will generate greater awareness of big questions about life. Customers who find that they encounter any distress are expected to notify TBLC-SP and seek professional help.
9. Neither TBLC-SP nor its agents are responsible for any interpretation or mis-interpretation, nor any action nor absence of action, by any Customer during or arising from their participation in any TBLC Event.

### Payment

10. TBLC-SP will usually charge a one-off, per-person, registration fee and a monthly fee, that will provide access to TBLC Events.
11. Subscribers are required to pay for TBLC in advance of the period or Event to which payment pertains. Non-payment for a relevant period may result in the associated Member being unable to participate in TBLC until payment is made.
12. Subscribers may cancel a Members' subscription at any time. They may in future choose to renew, when a re-registration fee will be payable.

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### Copyright

13. Customers may quote TBLC Agents, including wordage provided at Events, providing due attribution is given, however TBLC Content remains subject to the general laws on copyright and the restrictions so implied.
14. Customers are prohibited from naming, attributing quotations of other Customers, or referring to them by name outside TBLC Events, without their express written permission.
15. TBLC may seek and Customers may choose to give written and other recorded endorsements of TBLC, in particular and/or in general.

### Recordings

16. TBLC-SP may record sessions and at its discretion make these available to Customers and edited clips for promotional purposes.

### Data

17. TBLC-SP will maintain data on Customer bookings, attendance and feedback and use it to extend and improve its products and services.
18. TBLC-SP will maintain Customer's contact details and usual country of residence. TBLC-SP will not keep or store data on Customers' race, ethnic opinions, religious beliefs, trade union membership, genetics, biometrics, health or sexual orientation.
19. TBLC-SP will provide a Customer who asks with a copy of any and all data held on them. TBLC-SP may at its discretion maintain a record of which Events Customers have attended and in as much as it manages to do so, may make this available to each relevant Customer.
20. TBLC and its Agents will use their best endeavours to comply with all relevant laws and regulations.

### Changes

21. TBLC-SP may make any reasonable changes to these Terms and Conditions at any time and publication of the revised Terms and Conditions on TheBigLifeCourse.com shall be deemed to be sufficient notice.